

Cloud PBX

Helping Your Business Grow

Cloud PBX supported solutions offer businesses an unparalleled set of features and tremendous flexibility in configuring company communications to meet the most demanding business requirements.



Whether installed in a shared hosted environment or on-premises, you can:

- Quickly and easily add users and move extensions
- Manage mailboxes, call queues and ring groups
- Set up auto attendants a spontaneous and point-and-click user interface displayed in a standard web browser
- Your company maintains its professional image
- Has everything you need to communicate effectively – whether in the office or on the go

ADVANTAGES for Business Customers

- ✓ Greater productivity
- ✓ Customer satisfaction
- ✓ Easier collaboration with partners and vendor
- ✓ No hardware to buy
- ✓ No lock in contracts

TAKE ADVANTAGE OF THE FOLLOWING FEATURES:



- ✓ Auto-attendant. Multiple and multilevel auto-attendants can greet and automatically transfer callers anywhere.
- ✓ Time Based Routing. You can specify how incoming calls get routed based on the criteria specific to your business.
- ✓ Dial-by-Name directory. Callers connect with the people or departments they need by "looking up" extension numbers.
- ✓ Music or Messages on Hold. Music and helpful messages on hold let callers stay on the line.
- ✓ Voicemail. Your team can pick up voicemail in emails or from any phone and forward those to colleagues via email.
- ✓ Internet Fax. Faxes can be delivered to you or anywhere via email and sent by simple file upload in a standard web browser.
- ✓ Hunt Lists. With ring groups dialled in sequential order, you can ensure that important business calls always get answered.
- ✓ Call Queues. Calls can be routed to call queues where they can be answered based on the business defined rules and priorities.
- ✓ Find me / Follow me. Your customers and business partners reach your staff more easily through easy-to-set-up call routing rules.
- ✓ Virtual Extensions. Call forwarding allow remote workers operate under a single virtual phone system with the directory, extensions and voicemail.
- ✓ Mobile Transfers. Employees can transfer calls forwarded to their mobile device to any PBX extension even when on the go.
- ✓ Call Screening and Blocking. Callers' identities are visible. You can also screen or block unknown or unwanted callers.
- ✓ Call Recording. Important calls can be recorded automatically or with a press of a button. You can listen to the recorded calls and forward them to colleagues via email.
- ✓ Searchable Call Logs. Detailed call logs allow you to track, analyse and optimise your business communications.
- ✓ Click-to-Call. Calls can be done from your phone or a mobile device by simply clicking on the office or personal directory entries or from the records in the call log.
- ✓ Auto-provisioning. Popular handsets can be setup and configured very quickly through templates.
- ✓ CRM Integration. Your PBX can be easily integrated with many popular web based CRMs